How to Market Your Food Safety Campaign on a Shoestring Budget







Welcome from PFSE





Katie Weston Program Manager Partnership for Food Safety Education kweston@fightbac.org



Today's Line Up

- Welcome / Housekeeping with Katie Weston, Partnership for Food Safety Education
- Building a Food Safety Campaign Using a Systems Approach with Julie V. Wood, CPM and Joseph A. Smith III, Florida Department of Agriculture
- Tools for Creating a Food Safety Video on a Budget with Mychelle Garrigan, Firelink Digital Marketing
- PFSE Analytics & Resources for Campaign Marketing with Katie Weston, Partnership for Food Safety Education
- Q&A with Guest Speakers



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Housekeeping





Join the chat! Or send a question during the webinar.

After the webinar, you'll receive a brief survey. Please complete it.



Help us improve!



One-hour CEU available from ANFP, CDR, NCHEC & NEHA

- Download certificates from chat box
- Follow-up email
- Download at <u>fightbac.org</u> under "Free Resources" tab and "Recorded Webinars"
- Educators seeking NCHEC must complete online questionnaire by **Monday**, **August 7**



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About the Partnership

We're an active network of...

- 13,000 health and food safety educators
- 40 Partner organizations
- Federal liaisons (CDC, FDA, USDA)

All working together to advance trusted, consistent, science-based behavioral health messaging.



saferecipeguide.org | fightbac.org

Partnership

Did You Know?

Every year in the United States...

- 1 in 6 people (or 48 million people) get sick from foodborne illness, commonly called food poisoning
- 128,000 are hospitalized
- 3,000 die from eating contaminated food

Following simple food safety steps can help prevent foodborne illness and the spread of germs.





Marketing and Outcomes: A Method for Determining Effective Food Safety Outreach



Julie V. Wood, CPM Joseph A. Smith III





Objectives

Today, we will discuss:

- How to apply a systems thinking approach for a consumer food safety digital outreach campaign.
- How to apply an effective and accessible campaign and digital communication strategy.
- Marketing best practices to increase consumer food safety digital outreach effectiveness.

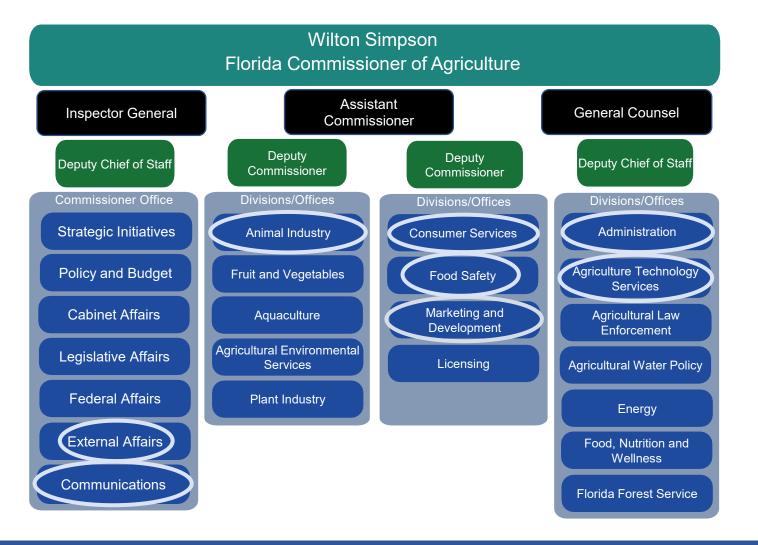


Florida Facts

- Third Largest State in Population
- Averages Over 100 Million Yearly Visitors (15.2% increase from 2021 to 2022)
- Largest Industries are Tourism and Agriculture



Systems Thinking





Food Safety Outreach Campaign



Food Safety Outreach Campaign



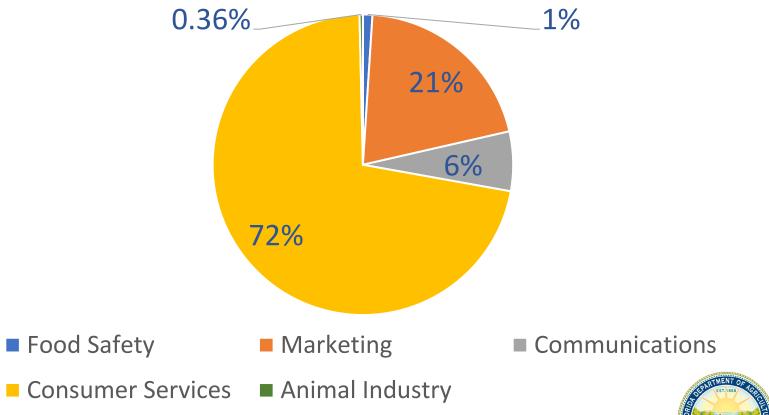


Digital Marketing Strategy



A **CULTURE** of **SERVICE** Florida Department of Agriculture and Consumer Services

Food Safety Digital Media Campaign





Digital Media Campaign Results

Digital Medium	People Reached
Social Media/Website	89,177
Email Distribution	234,003
Indirect Effect (Average Family Size 2.6) (ESRI 2022/2027 Updated Demographics)	840,268



Digital Media Campaign Results

People Reached
89,177
234,003
840,268

TOTAL REACH







Next Steps





Summary

Today, we discussed:

- How to apply a systems thinking approach for a consumer food safety digital outreach campaign.
- How to apply an effective and accessible campaign and digital communication strategy.
- Marketing best practices to increase consumer food safety digital outreach effectiveness.



Thank You!



Julie V. Wood, CPM Julie.Wood1@fdacs.gov

Joseph A. Smith III Joseph.Smith17@fdacs.gov







How often do you make videos about food safety?

- 1. All the time / Often
- 2. Sometimes
- 3. Rarely
- 4. Never

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Tools for Creating a Food Safety Video on a Budget







Mychelle Garrigan

About Me

- WordPress Web Design Specialist
- Digital Marketing & Local SEO Consultant
- Specialize in small business and non-profit organizations
- Master's Degree in Social Welfare Administration



Step 1 – Always Start with a Plan!

- Planning your videos out will save you time and money
- Plan should include:
 - Target audience who are you trying to reach?
 - What is the objective/goal of your video(s)?
 - What is your budget?
 - What equipment and software will you use?
 - Who will do what? (shoot video, edit video, etc.)
 - Content calendar



Target Audience

- Who is the primary audience(s) for your video?
 - Define audience behavior and characteristics clearly
 - Different audiences may need different versions of a video depending on the messaging and call to action
 - Determine where they "live" on the Internet
 - Keep in mind the social media platforms' preferred video specs



Objectives & Goals of the Video

- Having a clear set of goals and objectives can help you to save time crafting a video message that works for your audience
- Make an outline or "storyboard" your video to develop how you will present your message and call to action



Determining Budget

- Make sure you know how much you have to spend (if anything) to create your videos. You should have an idea of the costs for:
 - Video editing software
 - Special equipment (microphones, lights, camera, props)
 - Video editor



Equipment & Software

- You can shoot excellent quality video using a smartphone, but depending on your location, you may need additional equipment:
 - Microphones to improve sound quality from speakers
 - Lighting to improve video quality
 - Tripod for camera stability
 - Photo backdrops if filming objects, food, etc.
 - Video editing software



Roles & Your Team

- Who will do what functions for the video creation?
- You will need someone to:
 - Plan the video, including writing script and storyboarding
 - Shoot the video
 - Edit the video and add graphics
 - Create the content calendar and post to social media and website



Content Calendars

- Where are you going to post?
- When are you going to post?
- Ways to repurpose video:
 - Post on social media platforms
 - Post on website
 - Cut "snippets" for more specific social media posts and blogs
 - Use in tabling displays, trade shows, email news, Google Business Profile



Step 2 – Create Your Content

- Prepare a storyboard (keep it simple!)
 - If you need multiple versions for different audiences, you can work those shoots into the storyboard and edit the video later to match
- Prepare a written script and PRACTICE!
- Make sure messaging in the script and video fits your organization's "brand voice" and will resonate with your intended audience(s)



- You can take great videos with your smartphone. If you prefer to use a digital camera, they range in price from about \$50 to \$800
 - <u>https://www.amazon.com/Digital-Vlogging-Students-</u> <u>Seniors-Pink/dp/B0BRM31SQ1/</u>
 - <u>https://www.amazon.com/Digital-Vlogging-Batteries-</u> <u>Portable-Beginner/dp/B0BJ2LW8LW/</u>
 - <u>https://www.amazon.com/gp/product/B07JR1XZ78</u>



- If you're going to be in an area with background noise, or have speakers, invest in a good microphone
 - <u>https://www.amazon.com/AIKELA-Microphone-Camera-</u> Cordless-Plug-Play-Two-Person/dp/B0BMDZ6HG5/
 - <u>https://www.amazon.com/BZXZB-Wireless-Microphone-</u> <u>Professional-Recording/dp/B0BMPCW88F/</u>
 - <u>https://www.amazon.com/Microphone-Reduction-</u> <u>Omnidirectional-Recording-Interview/dp/B0BFX2R3BP/</u>



- Tripods will help stabilize your camera, and are especially useful for overhead cooking shoots
 - <u>https://www.amazon.com/Extendable-Detachable-</u> <u>Wireless-Shutter-Samsung/dp/B07W65SVXY</u>
 - <u>https://www.amazon.com/Fugetek-Integrated-Professional-Lightweight-Bluetooth/dp/B075WQYN3B/</u>
 - <u>https://www.amazon.com/Aureday-Wireless-Compatible-</u> <u>Projector-Spotting/dp/B09YV4RBPL/</u>



- Professional videos are often made by simply adding in good lighting. Light kits are fairly cheap too!
 - <u>https://www.amazon.com/gp/product/B07YGQJR3S</u>
 - <u>https://www.amazon.com/Dimmable-Photography-Adjustable-Conference-Streaming/dp/B09HZRMXTQ/</u>
 - <u>https://www.amazon.com/Photography-Unicucp-2500-8500K-</u> <u>Streaming-Recording/dp/B0BW5GXWXH/</u>
 - <u>https://www.amazon.com/Cyezcor-Conference-Broadcesting-Streaming-Conferencing/dp/B08LZKSMRH/</u>

- Other useful items:
 - Photography light box (for shooting objects) <u>https://www.amazon.com/gp/product/B099Z94MQP/</u>
 - Compact teleprompter <u>https://www.amazon.com/gp/product/B07BF5T1BC/</u>
 - Overhead camera mount (for shooting cooking videos) <u>https://www.amazon.com/Overhead-Flexible-Articulating-Compatible-Recording/dp/B09ZNNY165/</u>



Step 3 – Choose Your Tools – Free Software

- YouTube Studio (<u>https://studio.youtube.com/</u>)
- Apple iMovie (<u>https://www.apple.com/imovie/</u>)
- DaVinci Resolve (<u>https://www.blackmagicdesign.com/products/davinciresolve/</u>)
- Lightworks (<u>https://lwks.com/lightworks/</u>)
- ClipChamp (<u>https://clipchamp.com/en/</u>)
- Canva (<u>https://www.canva.com/</u>)



Step 3 – Choose Your Tools – Paid Software

- Adobe Premiere Pro (<u>https://www.adobe.com/products/premiere.html</u>) free 30-day trial - \$20.99/month, \$19.99/month for students, teachers and schools
- Filmora (<u>https://filmora.wondershare.com/</u>) \$9.99/month and up
- DaVinci Resolve Studio (<u>https://www.blackmagicdesign.com/products/davinciresolve/</u>) (\$295)
- Lightworks Pro (<u>https://lwks.com/lightworks/</u>) (\$23.99/month or \$239.99/year or \$389.99 lifetime)
- Movavi Video Editor (<u>https://www.movavi.com/</u>) \$94.95/year
- ClipChamp Essentials (<u>https://clipchamp.com/en/</u>) \$11.99/month
- Canva Pro (<u>https://www.canva.com/</u>) \$119.99/year per person or free for non-profit organizations



Step 3 – Choose Your Tools – Stock Video

- You can add in "b-roll" video and images from royalty-free stock sites.
- Some sites provide free video and others charge a small rate for use of video:
 - Pixabay <u>https://pixabay.com/</u>
 - Pexels <u>https://www.pexels.com/</u>
 - Unsplash <u>https://unsplash.com/</u>
 - Canva <u>https://www.canva.com/</u>
 - And don't forget the Partnership for Food Safety Education's library of highquality food safety videos! <u>https://www.saferecipeguide.org/</u>



Remember Accessibility!!!

Caption your videos

Include transcripts

THANKS!

You can find me at:

- Mychelle@firelinkdigital.com
- https://firelinkdigital.com
- https://www.facebook.com/firelinkdigital/
- https://www.linkedin.com/in/mychellefirelink/





Building an Effective Food Safety Education Campaign

Katie Weston Program Manager, PFSE



Influencing Behavior

- From consumer research conducted in May 2021:
 - People want to be seen as protectors of their family and friends
 - Statistics, relatable case studies and stories matter, especially when tied to something personal or local
 - Family and healthcare organizations and research institutions are influential
- From the 2022 survey of health and food safety educators:
 - Direct, person-to-person contact is most influential in changing behavior
 - Print materials serve as an important method of reinforcement



Social Media Best Practices

- Know the best times to post for your audience
- Make use of relevant hashtags
- Build relationships and engagement through tagging, replies and calls-to-action
- Use compelling images, photos of people are especially compelling
- Keep text at an eighth-grade level for general audiences



Social Media Usage (Pew Research Center)

- YouTube 81% of Americans; 95% of 18 to 29-year-olds*
- Facebook 69% of Americans; 77% of 30 to 49-year-olds*
- Instagram 40% of Americans; 71% of 18 to 29-year-olds*
- Pinterest 31% of Americans; 38% of 50 to 64-year-olds*
- LinkedIn 28% of Americans; 36% of 30 to 49-year-olds*
- Twitter 23% of Americans; 42% of 18 to 29-year-olds*
- TikTok 21% of Americans; 48% of 18 to 29-year-olds*

**indicates age group with largest percentage of users*

Partnership for Food Safety Education



Do you currently evaluate your programming?

- 1. Yes, all the time
- 2. Yes, sometimes
- 3. Yes, but rarely
- 4. No, never
- 5. Not sure



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Incorporate Evaluation

- Utilize the Evaluation Toolbox & Guide to build evaluation into your campaign from the planning stages
- FightBAC.org/evaluation-toolboxand-guide/



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Video Resources



Find food safety videos for a general audience that you can incorporate into your campaign at <u>YouTube.com/@FoodSafetyForEveryone</u>



Kids Resources

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Find resources for kids that you can incorporate into your food safety programming at FightBAC.org/kidsfoodsafety/



Additional Resources



Find more free and ready-to-use resources for any of your food safety education campaigns or programs at <u>FightBAC.org</u>









Food Safety Campaign with Systems Approach

Partnership for Food Safety Education



Julie V. Wood, CPM

Research & Teaching Specialist FL Department of Agriculture



Joseph A. Smith III

Business Consultant FL Department of Agriculture

Video Creation



Mychelle Garrigan Digital Marketing Consultant Firelink Digital Marketing

Campaign Marketing



Katie Weston Program Manager PFSE

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• October 15: Global Handwashing Day

Education Month

August 17: PFSE Webinar (details soon)

September: National Food Safety







Partnership for

Education

Thank You, Community Connectors!



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PFSE Contributing Partners

Academy of Nutrition and Dietetics American Beverage American Frozen Food Institute Ardent Mills Association of Food and Drug Officials Big Y Foods, Inc. Boar's Head Provisions Co Cargill, Inc. **Conagra Brands Consumer Federation of America** Consumer Reports, Inc. **Costco Wholesale Corporation FMI** Foundation HelloFresh Instacart

Federal Liaisons

Centers for Disease Control and Prevention U.S. Food and Drug Administration, CFSAN U.S. Department of Agriculture, FSIS / NIFA

Institute of Food Technologists International Association for Food Protection International Food Information Council Foundation International Fresh Produce Association Kroger Company McDonald's Corp. Meijer, Inc. MilliporeSigma National Association of Convenience Stores National Chicken Council National Chicken Council National Consumers League National Frozen & Refrigerated Foods Association National Grocers Association National Pork Board National Turkey Federation

North American Millers' Association NSF International Publix Super Markets Charities, Inc. Refrigerated Foods Association Southeast Produce Council Sysco Corporation Tyson Foods, Inc. Uber Eats USPOULTRY Wakefern Food Corp. Walmart Wayne Farms Whole Foods Market



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Support PFSE's Efforts

Stay involved with us!

- Pay it forward make a \$10 charitable gift
- Work with PFSE as a Contributing Partner
- Follow us on <u>Facebook</u>, <u>Twitter</u> and <u>LinkedIn</u> to share our food safety messages
- Sign up for our biweekly e-card and monthly Cooking Times and Lasting Lessons

fightbac.org/get-involved/







Continuing Education Units

FINAL REMINDER Get your CEU certificate!

- 1. Download certificates from chat box
- 2. Follow-up email
- 3. Download at <u>fightbac.org</u> under "Free Resources" tab and "Recorded Webinars"
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Thank You for Joining Us!

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